**Course Title: Diploma in Business Process Management.**

**Module 14: System Design**

Figure 3.1

- Request for systems develop
- 1.0 Systems Survey
- Approved feasibility document
- 2.0 Structured systems analysis
- Systems Analysis
- Miscellaneous environmental information
- External sources
- Physical requirements
- Logical specification
- Available hardware and software
- 3.0 Systems selection
- 4.0 Structured systems design
- Systems Design
- Request for proposal
- Vendor proposals
- Approved configuration plan
- Approved systems design document
- Hardware and Software vendors
- Contract
- 5.0 Systems implement-ation
- Purchased software
- Systems Implem-entation
- Hardware
- Project completion report
- 6.0 Post-implementation review
- 7.0 Systems maintenance
- Systems Operation
- Maintenance completion report
- Post-implementation review report