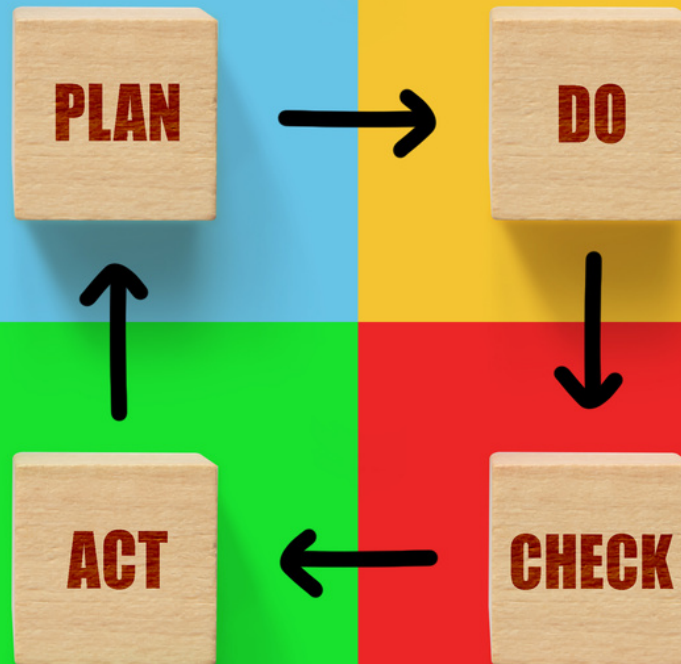


- Commitment at all levels
- Determining scope
- Establishing compliance policy
- Roles & responsibilities
- Compliance obligations & risks

- Support
- Competence & awareness
- Communication & training
- Operation, control & procedures
- Documentation



- Managing compliance
- Continual improvement

- Internal audit
- Management review
- Monitoring & measurement
- Raising concerns
- Investigation process