Learn English: Courier Deliveries and Passive Voice

Student Writing Practice

Write about a time you had a problem with a package or delivery. Was it a package you sent or one you received? What was the problem? Write at least eight sentences for this exercise.

Use passive voice, by phrases, coordinating conjunctions, subordinating conjunctions, and connecting words.

I ordered a toy online, and the package was delivered by FedEx. Though the package was not damaged, the item inside was broken. I called the delivery service about the problem, but the box was not damaged, so they could not help. I emailed the store about the broken toy, and they sent another package. Thankfully, I did not have to pay extra shipping for the new package. When the package was delivered to my home, I immediately opened it to make sure the new item was okay. I sent the original package with the broken toy back to the store. Since the toy store sent a shipping label to my email, I didn't have to pay for return shipping.

Alison
Empower yourself