

# FAVORITE QUESTIONS OF YOUR INTERVIEWER



## TOPIC: SIX SIGMA OVERVIEW

### What is Six Sigma?

- Six Sigma is a Process Improvement Methodology
- It is data-driven and focuses on variation reduction
- Any process that is operating at Six Sigma level of performance, has less than 3.4 Defects in 1 million opportunities

### What is Lean?

- Lean is nothing but elimination of waste
- Unlike Six Sigma, Lean is not data-driven
- Generally, Lean projects require lesser time to complete than Six Sigma projects
- Like Six Sigma, Lean is applicable in Manufacturing as well as Service industry

### What is Lean Six Sigma?

- Lean Six Sigma projects are a combination of Lean and Six Sigma tools and techniques
- To improve processes better and faster, process improvement experts have started combining best practices of both Lean and Six Sigma
- This combination allows organizations to be more agile and proactive to today's fast paced situations as well as be accurate and responsive too

### At what Sigma Level do average industries perform?

- Average industries perform at 3 Sigma level
- Best-in-class industries perform at 6 Sigma level
- Human related industries such as Transaction Processing business, back-office, business process outsourcing, doctors, lawyers, airline baggage service centers and other service industries perform at 2 Sigma levels