



ACTIVITY: IDENTIFY THE TRIVIAL MANY ROOT CAUSES



GUIDELINES:

**90% EMPLOYEES OF MATRIX INC. ARE LATE FOR WORK
EACH DAY**

**IDENTIFY THE ROOT CAUSES USING BRAINSTORMING,
FISHBONE & 5 WHY ANALYSIS TECHNIQUE**

NEED SOLUTION(S)?

**PLEASE SEE SOLUTION(S) IN THE NEXT REFERENCE
DOCUMENT OF THIS LECTURE**