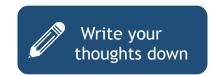
## **Reflections Exercise:**



1.	to help RCs in their roles.
2.	List three ways in which you can develop your IT awareness of the various tools involved in social media and searches.





Try to pick out a competency from the following definition.

The ability to communicate effectively

The ability to prioritise

Adaptability and flexibility Analytical skills

Team work Creative thinking/intellectual curiosity

Customer focus Leadership ability

Detail-orientated Energetic/self-starter

Follow instructions/orders Focus

Independence Initiative

Multicultural sensitivity/awareness Quality focus

## **COMPETENCIES**

1.	Willingness to listen and responds constructively to other team members' ideas, and offer	ers
	support for others' ideas and proposals.	

- Shows an ability to approach a complex task or problem by breaking it down into its component parts and considering each part in detail and weighs the costs, benefits, risks, and chances for success, in making a decision.
- 3. Keen to share ideas and information with others who might find them useful and uses multiple channels, or means, to communicate important messages.
- 4. Keen to identify what needs to be done and takes action before being asked or the situation requires it or takes independent action to change the direction of events.

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## **Suggested Answers:**

١.	support for others' ideas and proposals.
	Team Working
2.	Shows an ability to approach a complex task or problem by breaking it down into its component parts and considering each part in detail and weighs the costs, benefits, risks, and chances for success, in making a decision.
	Communication Skills
3.	Keen to share ideas and information with others who might find them useful and uses multiple channels, or means, to communicate important messages.
	Problem Solving/Judgement
4.	Keen to identify what needs to be done and takes action before being asked or the situation requires it or takes independent action to change the direction of events.
	Proactivity