Activity 8: Go Online Shopping (or Pretend)

Time: 10 to 15 Minutes

Go to your favourite online retailer and browse around for a bit. Select somewhere between one to five items, and think about how those items are picked in the warehouse. Ask yourself questions about the picking methods and systems used, the technology the warehouse must have, and the speed they process each order. Repeat the exercise, only this time think about it from the perspective or a major retailer trying to fill their shelves. Does the process change?